

## Central County Fire Department Station Tour Guidelines

Thank you for your interest in visiting a Central County Fire Station. Generally the fire crews will provide a brief tour of the station in addition to displaying the Engine and its equipment, followed by a question and answer period.

Listed below are guidelines for station tours and things you are required to consider prior to scheduling a tour. Prearranged station tours are scheduled thru the Fire Prevention Division. Please contact their office at 558-7615 in order to schedule a tour. Tours are scheduled as follows:

- First Tuesday / Thursday of the month at Station #34 799 California Drive, Burlingame
- Second Tuesday / Thursday of the month at Station #37 511 Magnolia Avenue, Millbrae
- Third Tuesday / Thursday of the month at Station #33 835 Chateau Drive, Hillsborough.
- Hours 9:00 am 11:30am and 1:30 pm 4:00 pm
- The Fire Station is a work place. Although time has been scheduled for your visit the Engine may be called to respond to an emergency. Likewise, if the Engine is not at the station at the scheduled time, rest assured, that they are handling an emergency and will return, and/or reschedule your visit. Tours are usually 30 – 45 minutes.
- 2. If the Fire Apparatus is not at your event at the scheduled time, or you arrive at the Fire Station for your visit and the Station is vacant, please call the following numbers to confirm the status of your assigned fire crew:

٠	Monday thru Friday	8:00AM - 5:00PM	(650) 558-7615
٠	Saturday and Sunday	8:00AM - 5:00PM	(650) 363-4961

- 3. The Station Captain will brief you on a safe place to gather your group in the event that an emergency call is received during your presentation, this location will be away from the exit route of the engine and its support equipment.
- 4. Groups shall consist of no more than 30, including necessary chaperones (1 adult for 3 children under the age of 10).
- 5. Tours are for educational purposes only. We are unable to accommodate any requests for birthday parties or other non-educational events.

We welcome your interaction with the Fire Department and will strive to make it memorable. Please understand that the preceding rules are for your safety and will allow the fire crew to accommodate you, as well as tend to their assigned duties, in a safe and efficient manner.